



MARCH 2020

MONTHLY REPORT

From the Director

What an exciting and challenging month March has been. One of the many strengths of our library staff is their ability to not only roll with sudden changes, but also to find innovative opportunities as we tread in new waters.

With the library building closed to the public, we've had the opportunity to expand our online library services to the community. We created "Library @home" with expanded virtual library programs and services available online. These include:

- Storytime "Stories to Go" and staff video book recommendations "Great Books" on YouTube
- Downloadable e-books and e-audiobooks through Library2Go, CloudLibrary, and Tumblebooks, with more titles being added
- Larger library presence on social media channels Facebook, Twitter, and YouTube
- Email reference services for patrons, as well as phone reference service
- eCards for new library users to be able to immediately access library online resources, including e-books, e-audiobooks, and LINCC online databases
- Online movies and magazines, coming soon

We've also made temporary changes to our circulation policies. Due dates for all checked out items have been extended to April 30 and we extended the time for patrons to be able to pick up their waiting holds once we reopen.

Inside the library, we now have the opportunity to clean up and refine our collections. With the building closed, it's a great time to make changes we have wanted to do, but we didn't have the time. Staff are going through our collections and removing items that are in poor condition, and moving some collections to better locations. We're also changing what the adult non-fiction collection looks like by breaking out some books into their own reader-friendly sections, like 'Travel' for travel guidebooks. Also inside the building, new furniture is planned to replace our twenty year-old furniture.

Attached is an email sent to library users to summarize LINCC libraries' actions.

March has seen extraordinary changes, but the library is thriving on this challenge.

-Pat Duke, Library Director

From: LINCC_Notices <sirsi@clck.sirsi.net>
Sent: Monday, April 6, 2020 4:29 PM
To: Duke, Pat
Subject: LINCC Libraries Update re: Coronavirus Closures



Dear PATRICK DUKE,

Communities throughout the county, state, nation, and world are facing an unprecedented challenge responding to the spread of Covid-19. LINCC Libraries are working to support our patrons and communities during these uncertain and challenging times.

Due Dates and Holds

Since our facilities have closed to help protect the health and safety of our communities, we have taken numerous steps to mitigate the impact of these closures:

- Due dates on all checked-out materials will be extended until at least two weeks after we reopen.
- Pick up dates for holds have been extended, and will continue to be extended, until at least one week after your library is able to reopen.
- Please keep any checked-out library materials until after your library reopens.

Check our [Library Status Updates](#) page for current information about your local library's available services.

Library Services Online and by Phone

Friendly, helpful librarians and library staff are still available by telephone to support your information needs and answer your questions at many of our locations. Please consult our [Library Status Updates](#) page for information about available services, by library.

In addition, we offer a variety of digital materials, resources, and services all patrons can access 24/7 with a library card. These resources include:



- [Ebooks & audiobooks](#): our cloudLibrary collection has been expanded to create more access during our closures
- [LearningExpress Library](#): try out this online learning platform for workplace skills improvement, college entrance exam and GED preparation, career certification, and basic skills improvement in reading, writing, and math for all ages.
- Want to learn a new language? Check out [Pronunciator](#) with over 80 languages available to learn, and there are apps for Android and Apple devices too.
- Want help finding a great book to read based on your interests? Check out [Novelist Plus](#) & [Novelist K-8](#).
- Need instructions for repairing your car? Check out the online [Chilton Library](#).
- We've also got consumer reviews with online [Consumer Reports](#), and lots of [online articles](#) too.
- Looking for quality, free online resources? Check out our [Librarian-reviewed and approved lists](#), by topic and A-Z

In addition, Lake Oswego, Oregon City and West Linn patrons can watch movies, documentaries, foreign films, classic cinema, independent films and educational videos through [Kanopy](#).

Stay Connected

We encourage everyone to follow their local library through social media for up-to-date information, links to useful online resources, and announcements of new services. Please see our [Locations and Hours](#) page for quick links to connect with your library via their websites and social media.

We're All in This Together

Thank you for your understanding during this challenging time. Your LINCC libraries take this situation very seriously, and are working hard, together, to maintain services where they can, based on guidance from health authorities and local government.

Your libraries are inclusive, welcoming places, and we encourage you to remember that stigma, bias, and rumors do not help in the fight to contain this disease. COVID-19 is not connected to any race, ethnicity, or nationality, and during this time it is critically important that we only share information from trusted sources.

Sincerely,

Canby Public Library
Estacada Public Library
Gladstone Public Library
Happy Valley Library
Lake Oswego Public Library
Milwaukie Ledding Public Library
Molalla Public Library
Oak Lodge Public Library
Oregon City Public Library
Sandy and Hoodland Public Libraries
West Linn Public Library
Wilsonville Public Library
LINCC Library Services - Network, a division of Clackamas County's Business and Community Services
Department